

Pioneer Sports Academy Multi-Sports Holiday Camps

Terms & Conditions

1. The Contract:

The contract is between Pioneer Sports Academy LTD and the parent/guardian of the child mentioned on the booking form. In doing so you agree to the terms and conditions. Payment is due in full at the time of booking.

2. Cancellation

Cancellations require 48 hours notice. Pioneer Sports Academy will also give 48 hours notice if the camp is cancelled. However, in the event of the Holiday Camp closure due to acts of GOD power cuts, severe weather conditions or any other Emergency, Pioneer Sports Academy will not issue any refunds. Pioneer Sports Academy reserves the right to cancel any one day if less than 10 people are booked in. In such an event a full credit will be offered. Pioneer Sports Academy reserves the right to cancel any extended day if we have less than 10 bookings for the time slot, we will supply 48 hours notice for pre-booking.

3. Insurance

Your children are fully covered under our £5million Public Liability Insurance.

4. Conditions

Details of any medical conditions or allergies must be given at time of booking and any relevant medical equipment (inhaler, epi-pen) given to the Camp Director during registration.

5. Behavior Management Policy

Pioneer Sports Academy promotes a positive and respectful attitude towards everyone. We believe children will flourish in an atmosphere of mutual respect and encouragement where everyone knows what is expected of them. The camp director will discuss behavior with your children during the registration session on their first day. We focus on encouraging good behavior to ensuring children enjoy their time at the activity camp. Staff will treat children with respect and equality promoting an atmosphere of trust. Should the positive atmosphere of the activity camp be compromised by disruptive or inappropriate behavior, our staff will explain to the child why it is unacceptable. If the problem cannot be resolved, staff may have no choice but to exclude the child from the camp.

6. Your Consent

By agreeing to our terms and conditions you agree that your child will be involved in our multi-Sport activities, indoor and outdoor and that he/she will receive first aid/hospital treatment if needed. You will be notified as soon as possible. Emergency services will be called and, if deemed necessary, medication will be administered by qualified emergency services if we are unable to contact you or your nominated emergency contact. Photos/videos may be taken during the day which may be used in future promotional publications, such as leaflets or the website. You must indicate on our booking form if you want to opt out.

7. Costs and Online booking

£15 9am-3pm per day.

£18 8am-3pm per day

£25 8/9am-5.30pm per day

All payments shall be done electronically via bank transfer to the following account:

Pioneer Sports Academy, Lloyds Bank, Sort Code:77-91-30 Account Number: 23576460

Make sure to leave a reference.

There will be limited spaces available for drop in on each day of the camp. Card and cash payments are accepted at an additional £2.50.

8. Where and what time?

Clapham Manor Primary School
Belmont Road
London
SW4 0BZ

Standard time

9 am – 3.00 pm.

Registration starts from 9 am

Additional hours:

Early drop off from 8.00 am

Extended day 3.00 pm to 5.30 pm

9. Staff

All members of staff are DBS checked, First aid trained and qualified.

10. What to bring:

All children should wear comfortable clothing in which they can play sport. Footwear must be Astroturf trainers or normal trainers – no blades or studded boots.

All children should bring a healthy packed lunch and plenty of water - no fizzy drinks please.

11. Late fees

Pioneer Sports Academy reserves the right to charge parents/Guardians a late fee. Any collections after 3.00pm or 5.30pm for 10 minutes after the end of the camp day (3.10pm)/(5.40pm), will incur a £5 late fee, for every minute after 3.10pm/5.40pm a late fee of £1 per minute will be charged to the maximum value of £50.

12. Registration

Parents are required to sign in and sign out of holiday camp daily. Parents must also indicate to the Camp Director who will be collecting their children.

13. Complaints

For complaints about the holiday camp, parents can email info@pioneersportsacademy.co.uk

15. Refund

Since December 21st 2016 Pioneer Sports Academy operates a no refund policy. However customers will receive a full credit note which they will be able to use within a period of 12 months from the date of issue.

***Recommended for 5-11 y/o, contact us to book a place for your child. A booking form with terms and conditions will be emailed to you. Please send booking form with payment and return to Pioneer Sports Academy 86-90 Paul Street, 2A 4NE. Email confirmation will be sent out once payment and booking form is received**